

Consultation Feedback



Skerne Medical Group

Sedgefield | Fishburn | Trimdon Colliery | Trimdon Village

Consultation Process



Who did we consult with?



- Staff Briefings (verbal and written)



- Patient Focus Group Meeting



- Presentation to Overview and Scrutiny Committee



- Pre-consultation meeting with MP representative, Councillors/Parish and Town Councillors



- Patients



- Care Homes including Mental Health



- Hard to reach Groups



- Guidance from DDES CCG and NHS England throughout process

Consultation Process



Gaining Feedback

- 247 patients attending 7 public events

- 188 written feedback forms

- 110 feedback forms received via the practice website

- Patient feedback received during clinical consultations

- Local media interview

Scenarios –where patients expressed a preference

1

Extend Harbinson House, Sedgefield and retain and extend Trimdon Colliery surgery

54

2

Extend Harbinson House, Sedgefield and build a (larger) new surgery in Trimdon Village to accommodate 7,000 patients & retain Trimdon Colliery until 2027

25

3

Build a new surgery in Trimdon (village) for entire practice plus retain Trimdon Colliery until 2027

14

4

Occupy a single site at Sedgefield Community Hospital plus retain Trimdon Colliery until 2027

38

5

Extend Harbinson House, retain Trimdon Colliery and Fishburn

28

Feedback



Feedback - Sedgefield Consultation Meetings



Sedgefield

- Concern the PFI charge for SCH could not be negotiated

- Concerns on how options 2,3 and 4 could be financed

- Concern about the limited section 106 money identified for primary care given the scale of new housing development

- Concerns about how the practice will cope with increased patient numbers due to new housing development

- Patients prime concern is to maintain the quality of their primary healthcare service

Feedback - Fishburn Consultation Meetings



Fishburn

- Concern the PFI charge for SCH could not be negotiated
- Concerns raised around limited/no public transport to other surgeries particularly for Bishop Middleham patients
- Concern that there was no option of building a new surgery in Fishburn
- Concern about potential loss of surgery in Fishburn
- Concern raised about lack of parking in Fishburn

Feedback – Trimdon Colliery Consultation Meeting



Trimdon Colliery

- In adverse weather the village can become isolated impacting on access to medical care for acre home residents and all local patients

- Concern about transport and costs of public transport to other villages

- Concern about medical care for nursing home residents

- Concerns re parking and mention of available land behind Trimdon Colliery surgery for additional parking to avoid congestion

Feedback – Trimdon Village Consultation Meeting



Trimdon Village

- Concerns around lack of funding to support a new build in TV from local government/other sources
- Queries around previous development opportunity and how practice will cope with increased patient numbers
- Concerns around public transport and choice of surgery should there be a further closure
- Questions on how we can attract more partners to the business and costs involved
- What would the extension at Sedgefield provide for patients, how would the 2nd floor be utilised

Feedback – Trimdon Grange Consultation Meeting



Trimdon Grange

- Questions on Partnership and the funding of the scenarios
- Questions regarding the size of the practice and are there options to split/reduce
- Support for scenario one as good accessibility at both sides of the practice area
- Questions regarding the previous development opportunity in Trimdon Village and possible opportunities with new developers
- Concerns as to how long it would take some patients to get to SCH on public transport

Thematic comments on the scenarios



Transport between sites continues to be a concern for those less mobile. Volunteer run services were suggested as a possible solution

Concerns around the volume of new housing developments being agreed without regard for local services

A number of patients were in favour of a large single, central site but consensus on where that should be depended on their locality

Overall Option 1 was the most popular option

Potential parking issues at all proposed sites were raised as a concern

Understandably each village would prefer not to lose their practice but appreciate that the recruitment issues meant that there is a need for change

Many concerns raised regarding the high PFI charge on Sedgefield Community Hospital

Patients supported the practice in making the necessary changes to maintain a Doctor led service

Are there any other options we should explore?



Has the NetPark been looked at as an option for a one site location

On line chat could help some patients and relieve pressure

Could you build on the fields surrounding Fishburn Community Centre

Scenarios look to have been fully explored

Should the government be lobbied to resolve PFI issues

Do you still need more Doctors who are happy to work in a rural practice across multi sites

A number of suggestions that funding should be raised to support a new development



**Consultation
Events**



The consultation events were a very useful exercise and helped us gain valuable feedback on the scenarios and we listened to patients concerns and ideas

Key Factors considered



Key Factors:

Attracting and Retaining clinical staff is imperative



We have to provide an environment where mentoring and peer support is readily available for all clinical staff to aid retention



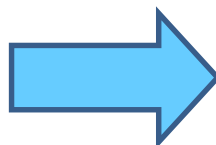
Trimdon Colliery could potentially be isolated from medical care in the winter months



The scenario selected has to be affordable to the current Partnership



Patient feedback supports that the scenario selected has to provide good accessibility for the whole practice area.



Without a complete clinical team we are unable to provide a safe service therefore we need to minimise isolation. Update: since consultation a full time salaried GP has resigned and a part time clinical practitioner has retired



Having taken into consideration patient feedback from the consultation and all the factors have been considered, the Partners are proposing to progress with scenario 1

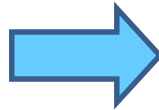
1

Extend Harbinson House, Sedgefield and retain and extend Trimdon Colliery surgery



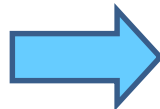
Addressing Feedback

There is insufficient parking in Trimdon Colliery



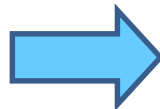
Additional parking will be reviewed as part of the plans for the extension

The public transport services are not adequate



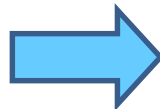
This will be raised with local councils and greater promotion of available transport schemes

How will the extensions be financed



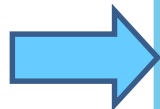
The practice will review funding opportunities and finance options

Will patients have a choice as to where they attend for an appointment



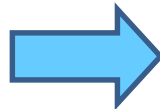
Due to room capacity we will have to control the numbers of patients attending each site

There is insufficient parking at Sedgefield



We will raise this with Sedgefield Town Council

When would Fishburn close if proposal approved



We estimate it will take a minimum of 18 months for the extension work on both sites to complete

Next Steps



Next Steps



Consultation findings on practice website from 24th September 2019



Present feedback and proposal to Primary Care Committee on November 19th 2019



If approved complete and submit NHS application to close Fishburn



Develop and implement plans to extend Sedgefield and Trimdon Colliery to increase our capacity and move to 2 sites